

BODEAN'S CHRISTMAS 2018 BOOKING REQUEST FORM



Dear Guest,

Thank you for your enquiry. Below you will find the details to complete your Christmas booking enquiry including Terms and Conditions.

Please complete all the booking criteria listed below so that we can process your query without delay, you can either return your request by email to the chosen branch (*scroll to the bottom of the document for details*) or hand it to a manager directly in the restaurant. Christmas reservations generally get booked well in advance so to avoid disappointment send your request as soon as possible.

Please note the following regarding your booking request:

- The details included in this pack are only valid from Monday 26th November till Sunday 23rd December.
- We would require a £10.00 per head deposit in advance of your booking. Payment can be made by debit or credit card or paid by cash directly in branch; we will provide a receipt of the deposit payment. Regrettably, we cannot take payment over the phone.
- Once we receive your Christmas booking request, subject to availability, and the booking request form is complete, we will forward you a Booking Confirmation Letter with a unique reference number, as well as a link to where you will have to pay the deposit.
- If you choose to opt for either the Bodean's or the Boss Hog Family style there is nothing else that we require from your end, however if you opt for our Set Menu, we would need your individual menu choice at least 48 hours in advance of your booking; this ensures we can provide you with the best experience on your special day.

Should you or anyone in your party have any special requirements please inform the branch's Christmas Booking Coordinator and they would be most happy to assist as best possible. We look forward to welcoming you to a BBQ fueled Christmas.

Bodean's Team

Branch *

Soho Clapham Fulham Tower Hill Balham Old Street Covent Garden

Booking Name *

Phone Number *

Email Address *

Day & Date *

Time (2-hour time slot) *

 TO

Party Size *

BODEAN'S PLATTER MENU CHOICE

BOSS HOG PLATTER MENU CHOICE

SET MENU CHOICE

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CHRISTMAS BOOKING TERMS & CONDITIONS

DEPOSIT - The deposit for your Christmas booking is to be paid in full to confirm your booking. This booking is accepted only once we are in receipt of:

- *A signed and completed Booking Request Form.*
- *Your group menu choice*
- *Your paid deposit*

Your booking is confirmed when you receive your Booking Confirmation Letter which states:

- *Your party booking details*
- *Your party reference number*

DEPOSIT REFUNDS - Your deposit is redeemable on presentation of Booking Confirmation Voucher when paying for your meal & will be redeemed on your bill.

MENU CHOICE - There is a choice of a Set Menu or two Group Style Platter menus of which the group must agree on one menu. Vegetarian options are available; please confirm these in advance with the branch Christmas Booking Coordinator. We can cater for guests with different dietary requirements if advised at least 48 hours in advance. If the Set Menu is chosen, please forward the branch a full list of the selected dishes at least 48 hours in advance of your booking.

BOOKING AVAILABILITY - Christmas bookings are available 7 days a week between the dates of 26th November 2018 to 23rd December 2018. Please adhere to the vacating times listed on your Booking Confirmation Sheet once received. We, unfortunately, do not accept provisional bookings. All parties are allocated 2-hour time slots from the time of booking as stated on the Booking Confirmation Voucher.

Please note that the time requested on the booking form is subject to availability. A member of staff will inform you before you receive your booking confirmation voucher if that time slot has been filled.

Please note that your table will be given to other guests if you do not arrive within 15 minutes of your booking time and have not telephoned to say you will be late in advance of your booking time.

If your party is late, the time is deducted from your original 2-hour time slot and could result in your first-course meal being dropped for the group.

Not turning up for your booking or failing to notify the restaurant of late arrival/reduction in party size will result in applicable or total deposit moneys being forfeited.

EXCLUSIONS - All guests must order food. We do not cater for drinks only when dining with a group.

SERVICE CHARGE - A 10% suggested gratuity would be added to your bill. Tower Hill and Soho apply a 12.5% gratuity.

PAYMENT TERMS - We accept all major credit cards (with exception of Diners) and cash. We regret that company cheques are not accepted and account facilities are not available.

NOTICE - Should the numbers of your party increase or decrease, at least 48 hours notice is required. (An increase in numbers is subject to availability). Failure to inform of a decrease will result in all booked meals being charged for on the night.

VAT - 20% is included in all prices.

RESTRICTIONS - No beverages, except those supplied by Bodean's are permitted to be consumed on the premises. Bodean's reserves the right to refuse entry, even when a booking has been made, according to company policies.

CANCELLATIONS - Should you need to cancel your reservation, we require at least 72 hours notice and the copy of your Booking Confirmation Voucher for refund of the booking deposit.

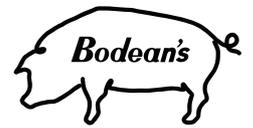
DAMAGES - Bodean's reserves the right to make charges to any damages/losses however caused. The authorising signatory of the Christmas booking will be made duly responsible for all members of the group; their actions and behaviour.

KIDS - Children under 12 years have the option to eat off the kid's menu. This menu is £5 per main course item. No "kids eat free" or "free kids dessert" in conjunction with an Christmas Party booking.

DISCOUNTS - No other discounts can be used in conjunction with the Christmas Menus.

MENU PRICES - The prices of these menus are subject to change, as they were quoted a number of months before the Christmas period.

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AND FINALLY - We will do all we can to ensure your Christmas party is enjoyable and memorable for you and your guests.

Bodean's branches details

	Address	Email address	Phone number
Soho	10 Poland St, Soho, London W1F 8PZ	soho@bodeansbbq.com	0207 287 7575
Clapham	169 Clapham High St, London SW4 7SS	clapham@bodeansbbq.com	0207 622 4248
Fulham	6 Broadway Chambers, Fulham, London SW6 1EP	fulham@bodeansbbq.com	0207 610 0440
Tower Hill	16 Byward St, London EC3R 5BA	tower@bodeansbbq.com	0207 488 3883
Balham	225 Balham High Rd, London SW17 7BQ	balham@bodeansbbq.com	0208 682 4650
Old Street	201 City Rd, Hoxton, London EC1V 1JN	oldstreet@bodeansbbq.com	0207 608 7230
Covent Garden	25 Catherine St, London WC2B 5JS	coventgarden@bodeansbbq.com	0207 257 2790